

H J E		Quality Policy	DIN EN ISO 9001:2015
Attachement 9 to 5.2.1		Quality Policy Announcement	Page 1 of 2 Revision 5 02 / 2025

Quality Policy

We manufacture flanges and forgings from nickel alloys, duplex, superduplex, zirconium, titanium and titanium alloys at our workshop in Essen.

Traditional values such as reliability, fairness and responsibility are integral parts of the company's policies. To strengthen these commitments, the reputation and the success of HJE, the management defines the company policy. The focus is set on the success of our customers and our employees.

Quality is an essential part of Hammerschmiede Jäckel Essen GmbH.

Our vision:

Quality is our passion.

Our vision is based on the following principles:

- The customer defines what quality means to him
- Quality starts with management and affects every single employee
- Quality must be integrated into all processes and products right from the start
- Quality is based on transparency

Customer Satisfaction

Our customers are our partners. They decide on the success and continued existence of our company. We want to recognize the wishes and future tasks of our customers at an early stage and tread them reliably.

Employees Satisfaction

The qualification, information and motivation of all employees is a fundamental prerequisite for our corporate success. Therefore, it is an important concern to inform the employees and to support them in the necessary knowledge and skills through training.

By setting goals, we commit ourselves to continuous improvement. Each employee is responsible for implementing this policy in his or her area of responsibility. The quality policy is accessible to every employee and is communicated by the persons assigned by the company.

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Growth

Our ideas and knowledge create new products and secure our future. In doing so, we aim to solve customers' problems and meet their requirements and expectations. We perceive changes in the market as an opportunity for more growth to meet the emerging demands of our customers.

Leadership skills

We want to continuously adapt and improve quality management to new circumstances. The corporate and process objectives are derived from the quality policy, thereby encouraging managers to take responsibility for jointly achieving our quality objectives and to identify with our core values.

Achieving market shares

We want to create clear competitive advantages for our customers and also for ourselves, and also be a reliable partner in matters of environmental protection and occupational health and safety. We want to secure the growth of our company by serving markets in which we are already present with reliable and innovative products, services and solutions. Based on our technologies and competencies, we want to move into new areas and, in the process, take into account the interests of our customers and other interested parties.

Continuous improvement

We consider it as our task and challenge to question the existing and to develop forward-looking solutions to our tasks through continuous improvement. Our goal is to continuously increase the quality and competitiveness of the products we offer.

Zero defects philosophy

For us, problems and recognized errors are opportunities for innovation and improvement. Every employee has the duty and the right to contribute to the detection and elimination of defects and to produce perfect quality as well as to avoid or reduce environmental impacts. Error prevention has priority over error detection.

The loyalty of our customers is the consequence and the result of HJE quality.

These principles are binding for our company.

Essen, 20.02.2025
Place, Date


Andrea Jäckel
Managing Director